



ALABAMA DEPARTMENT OF PUBLIC HEALTH

Scott Harris, M.D., M.P.H.
State Health Officer



August 22, 2018

Dear Authorized WIC Vendor:

The Alabama WIC Program is moving from a paper-based delivery system to Electronic Benefits Transfer (EBT) known as eWIC. We are pleased to announce that we will be piloting eWIC from March 4, 2019, to May 31, 2019. Alabama will have a phased pilot. The first phase of the pilot will begin March 4, 2019 and includes the following counties: Autauga, Elmore, and Montgomery. The second phase will begin April 1, 2019, and includes the rest of the East Central District and the Northeastern District. After the pilot period, there are three rollout periods June 3, 2019; July 1, 2019; and August 5, 2019. Attached is a map of the Alabama Department of Public Health Districts and the rollout dates for each district.

Conduent has been selected as the Alabama WIC Program eWIC Service Provider. Representatives from Conduent will be contacting you during the rollout to obtain information regarding your retail system, certification, and if applicable, arrange for setup of equipment/software needed to process eWIC transactions. **It is crucial that vendors work with Conduent and State WIC Office staff to complete all certifications in a timely manner.** It is a federal requirement that vendor's systems be certified to transact eWIC benefits several weeks prior to each rollout. **If a vendor is not certified by the established deadline for their District Rollout, their Alabama WIC Vendor Contract will be terminated.**

Once eWIC implementation occurs in your county, you will be required to allow WIC participants to use their eWIC cards and continue to accept paper food instruments/cash value vouchers until they are no longer valid. WIC customers will continue to present with both paper food instruments/cash value vouchers and eWIC cards until statewide implementation is completed. All program requirements in place for eWIC and paper food instruments/cash value vouchers must be followed. **After January 2, 2020, paper food instruments and cash value vouchers will no longer be paid by the Alabama WIC Program.**

The statewide implementation of eWIC takes a tremendous effort and we recognize that this will also have a significant impact on our authorized WIC vendors. The Alabama WIC Program is here to make the transition to eWIC as seamless as possible. Should you have any eWIC questions, please send them to alvendowic@adph.state.al.us or call 1-888-942-4673. To help keep you informed, we will be posting important eWIC updates on our website <http://www.alabamapublichealth.gov/wic/ewic>.

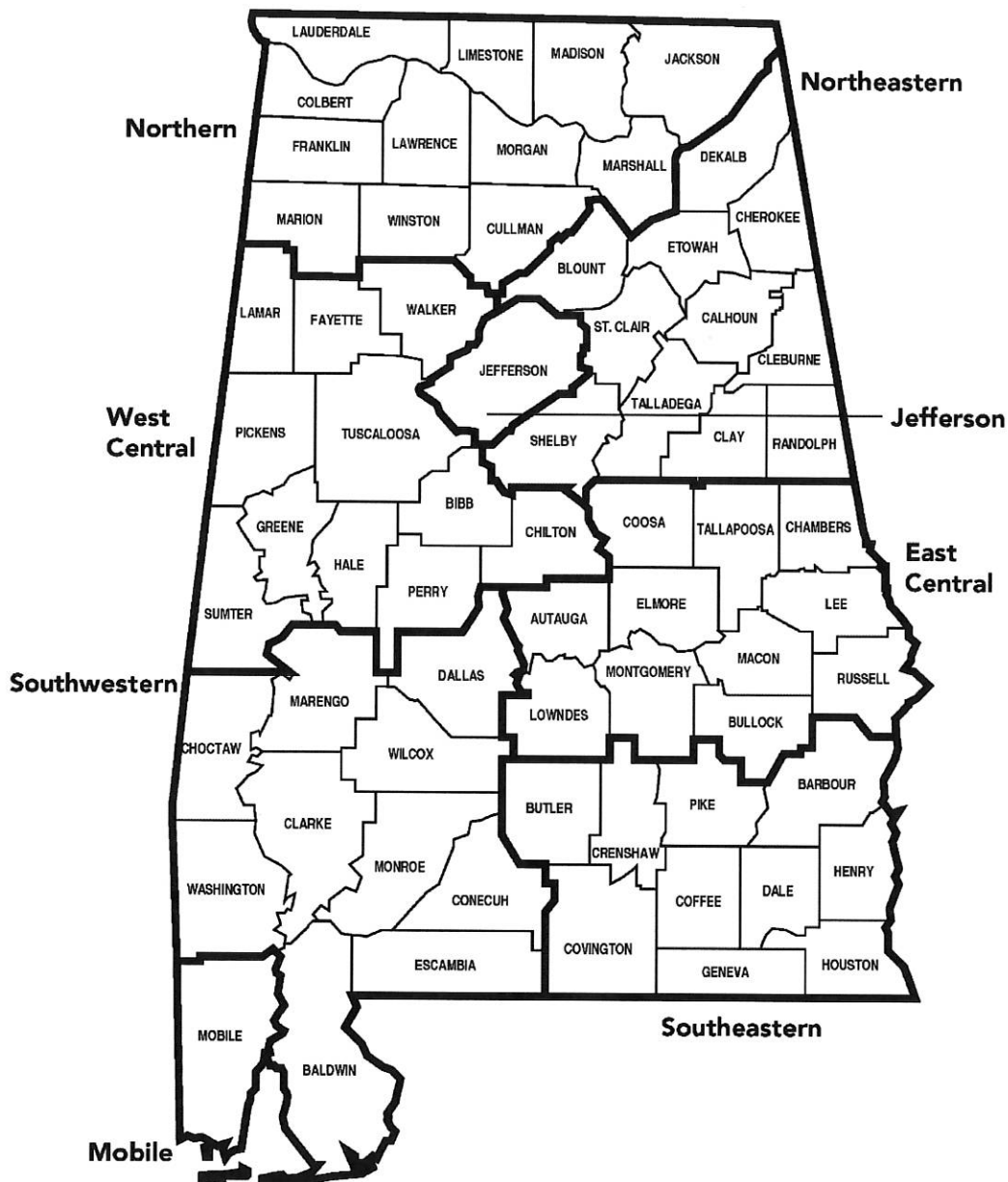
As always, we appreciate our authorized WIC vendors and look forward to working with you during this exciting process.

Sincerely,

Stacey Neumann
Director, Vendor Management Branch
Division of WIC
Bureau of Family Health Services

SN/CG

Alabama Department of Public Health Districts



Alabama eWIC Rollout Schedule	
Pilot Phase One Autauga, Elmore & Montgomery	March 4, 2019
Pilot Phase Two East Central & Northeastern District	April 1, 2019
Implement District – Northern	June 3, 2019
Implement Districts - West Central & Jefferson	July 1, 2019
Implement Districts - Southwestern, Mobile, & Southeastern	August 5, 2019
Note: These dates are subject to change. Rollout Dates are on a Monday	